

The Corporation of the City of Kenora

By-Law Number 65 - 2023

A By-Law to Amend By-Law Number 148-2007 the Comprehensive Policy Manual for the Corporation of the City of Kenora

Whereas Council adopted By-Law Number 148-2007 on December 10, 2007, approving the Comprehensive Policy Manual and approving it as the Official Municipal Policy Manual for the City of Kenora; and

Whereas Council deems it necessary and expedient to amend the Official Municipal Policy Manual to meet changing requirements from time to time as policies are added, removed and amended; and

Whereas it is deemed necessary and expedient to amend the Official Municipal Policy Manual by by-law to meet changing requirements with respect to a revised Customer Service Standards Policy;

Now Therefore It Be Resolved That the Council of the City of Kenora enacts as follows:-

1. That the amended Customer Service Standards Policy Number AF-10-9 is hereby adopted as per the attached Policy.
2. That By-law Number 126-2012, HR-2-23 Customer Service Standards Policy be hereby repealed.
3. That this By-law shall take effect upon final passing thereof.

By-law read a First and Second Time this 21st day of June, 2023

By-law read a Third and Final Time this 21st day of June, 2023

The Corporation of the City of Kenora:-

Andrew Poirier, Mayor

Heather L. Pihulak, City Clerk